

City of New London, Connecticut Language Assistance Plan (LAP) Title VI Compliance

The city provides bilingual staff currently on site, telephonic interpretation, and multilingual materials.

Vital Documents

Documents translated into Spanish include Title VI Notice, Complaint Forms, Procedures, and key program materials.

Notification

Language assistance availability is communicated via website, notices, outreach, and public meetings.

Staff Training

Employees are trained at hire and annually on LEP requirements and available resources.

Monitoring and Updates

The plan is reviewed annually and updated every three years using new data and feedback.

Conclusion

The City ensures equitable access to services and meaningful participation for LEP individuals.