



City of New London

Building Division 111 Union Street • New London, CT 06320 •
Phone (860) 447-5240 • Fax (860) 447-5255

Frequently asked questions regarding blight and property maintenance:

What are some of the responsibilities of property owners in the City of New London?

- 1) Maintain all exterior property and premises in a clean, safe and sanitary condition.
- 2) Maintain all accessory structures (garages, fences and walls) structurally sound and good repair.
- 3) Maintain all sidewalks free from obstructions and hazardous situations. (Bulky waste- must follow the Public Works Departments refuse policy, large items such as furniture, televisions, etc. will not be picked up during weekly collection. Snow, ice, overgrown trees and bushes)
- 4) Maintain all premises free from weeds (overgrown grass) or noxious plant growth in excess of ten inches.
- 5) No inoperable or unregistered motor vehicles that are not stored in an approved structure are allowed. No vehicle at anytime is allowed to be in major disassembly, disrepair, or in the process of being stripped or dismantled unless work is being performed in a structure designed and approved for such use.
- 6) Removal of all graffiti from exterior surfaces of any structure or building.

If I have a concern that my neighbors are not maintaining their property or I have a property maintenance question or complaint, whom do I contact, and can I remain anonymous?

The Building Division is tasked with the enforcement of the Property Maintenance Code and the Blight ordinance for the City of New London. The Building Division is located at 111 Union Street. Office hours are Monday thru Friday 8:30 – 4:00.

The Building Division's Main office phone number is (860) 447-5240

Complaints regarding blight or exterior property maintenance issues can be filed on the City of New London's web site under service request.

<http://www.ci.new-london.ct.us/content/8239/8129/default.aspx>

If a complaint can be seen from the public's right of way it can remain anonymous.