

Accreditation info:

NRPA's Commission for Accreditation of Park and Recreation Agencies (CAPRA) delivers quality assurance and improvement to accredited park and recreation departments throughout the United States. This operational management system improves their infrastructures; increases efficiency in all activities; and demonstrates accountability within their communities. Implementation of this system strengthens teamwork among department staff, imbeds all aspects of CAPRA into their department's internal culture, and establishes a continuous improvement mindset for all department activities.

CAPRA is the only national accreditation of park and recreation departments and is a valuable measure of a department's overall quality of operation, management, and service to the community. Achieving CAPRA accreditation is the best way to demonstrate that your department and your staff provide your community with the highest level of service.

Benefits of Accreditation

For Your Community

- Demonstrates that the department meets national standards of best practice.
- Recognizes the community as a great place to live.
- Helps secure external financial support and reduce costs for the community.
- Holds the park and recreation department accountable to the public and ensures responsiveness to meet their needs.
- Ensures that all staff are providing quality customer service.

For Your Department and Staff

- Proves to decision-makers, stakeholders, and the public that your department is operating with the best practices of the profession.
- Increases credibility and can improve internal and external funding.
- Improves overall operations and increases efficiency.
- Enhances staff teamwork and pride by engaging all staff in the process.
- Creates an environment for regular review of operations, policies and procedures, and promotes continual improvement.

CARPA Standards: <https://www.nrpa.org/certification/accreditation/CAPRA/capra-standards/>

New London Recreation is currently the only National Accredited Parks and Recreation agency in Connecticut and 1 of 2 in New England. There are currently 204 accredited park and recreation agencies in the United States.

Staff Matrix

1. Joshua Posey- Director of Recreation
2. Sharon Bousquet- Assistant Director of Recreation
3. Lori DeLucca- Assistant to the Recreation Director
4. Sally Brennan - Program Manager II
5. Tommy Podeszwa- Program & Aquatics Leader
6. Tara Hannaford - Recreation Supervisor II
7. Zachary Morales- Park Ranger
8. Ellen Kleckner – Coordinator of Youth Services – (full-time)
9. Cindy Alvarez – Teen Development & Employment Program Leader – (full-time)
10. Tina Salcedo – Early Childhood & Family Program Leader – (full-time)
11. Paola Cruz – Program Coordinator – COOL (Careers of our Lives)
12. Maria Cortorreal – Program Coordinator – Parent Leadership
13. Gail Palladino-Marsh – JRB/FWSN Facilitator
14. Nicole Broadus – Program Assistant
15. Debra Sargent – Program Assistant
16. Rianna Rubino – Program Assistant
17. Estefani Cruz – Program Assistant
18. Jenny Alvarez – Program Assistant
19. Margaret Lancaster – Program Assistant