



New London Public Utilities
15 Masonic St.
New London, CT.
(860) 447-5222



Procedure to Install a New Water Service in WATERFORD

1. Get a blue water service card, application for the water service and a Waterford Plumber's and Inspection form from one of the following locations:
 - The Town of Waterford, Water Pollution Control Authority, 1000 Hartford Rd. Waterford, or
 - The Waterford Building Inspector's Office, 15 Rope Ferry Rd. Waterford, or
 - The City of New London Water Division Office, 15 Masonic St. New London. (Preferred)
2. Go to the Town of Waterford Water Pollution Control Authority (860) 444-5886, and have them register your blue water service card. Sign your name, service address, date and your billing address if different from service address. Keep this card for submission with your application package. Make sure there is a water main or pre-laid service available at your service address, call the Water Division at (860) 447-5222 to find out.
3. Meet with your plumber to determine your water service size. (see attachment, "Select your Meter Size).
4. Your plumber will install the new service from your house to the property line and set up the piping inside your building for a water meter. If the pipe is longer than 150 feet from the building to the street line, as laid, your plumber must install a meter pit at the street line off the road and driveway. **IMPORTANT: When the service is done your plumber will fill out the plumber's return, sign it and arrange for the work to be inspected by the Waterford Plumbing Inspector.**
5. Complete the Application for Service form, sign it and forward the following completed forms to the City of New London Water & Sewer Office at 15 Masonic St. New London, (1st floor). Completed packet includes;
 - Application for Water Service
 - Waterford Plumbers and Inspection Form
 - Blue Service Card
 - Check for the appropriate connection fee made out to "The City of New London". The application will not be accepted unless all the items above are included.
6. Once the application is accepted.....
For Service requiring a new pipe in the street:
 - Installation of the street portion of your service will be assigned to the field crew. New service installations are done in the order of receipt, except for bona-fide emergencies. Schedule dates for installation are not given because weather and emergencies can cause delays. For new buildings and well transfers, it's best to schedule water service installation as early in the job as possible so as not to delay the certificate of occupancy or a closing.
 - Call the New London Water & Sewer Division @ (860) 447-5222 to schedule the meter installation and turn the water on.

PLEASE NOTE:

- New multi-family, condominiums and duplexes must have separate domestic services from the street to each unit.
- If you have been using well water, the well must be completely disconnected prior to the use of municipal water. Where the well remains live on the property, a RPZ (Testable) backflow preventer must be installed on the municipal water line and the property will be subject to cross connection control as required by state law.



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THIS IS TO CERTIFY THAT:

1. The water service pipe from the building served to the street line at;

Address: _____

Owned by: _____

Was laid with a minimum cover of 4' – 6" on date of: _____

2. The water service is for:

Single family	_____	No. of units _____
Two family	_____	No. of units _____
Multi-family	_____	No. of units _____
Condominium	_____	No. of units _____
Other (specify)	_____	No. of units _____

3. The service was laid with a minimum of 4'-6" and the service pipe is _____ "K" copper tubing with flared or compression fittings. (All water service pipes must be "K" copper tube or ductile iron minimum service size is 3/4".)

4. In conformance with Connecticut's Public Health Code, the water service pipe from the building served to the street line is located 10 feet or more from any part of a sewage disposal system.

5. The water service pipe was laid into the building and the required two-valve meter setting has been installed. Provisions have been made the connections of the service pipe to the building's system, complete with all necessary fittings.

6. No cross connections exist between the City system and any other existing source of supply. IF there is a live well on the property, an RPZ is installed on the municipal water service.

The service has been connected into a pre-laid street connection. YES NO

7. A meter pit has been installed. (Where the length of pipe needed to reach from the street line to the place where the service line enters the building's foundation exceeds 150 feet, a meter pit at the street line at the owner's expense.) YES NO

Signed: _____
 Licensed Plumber

Class of	License	Expiration
License P - _____	Number _____	Date _____

NOTE: Plumber must hold one of the following classes of license and it must be appropriate for the type of work performed:

- P-1 Contractor's license unlimited
- P-3 Contractor's license limited to residential and light commercial
- P-7 Limited to work outside structure

9. A certificate of occupancy was issued for this building prior to 7/1/87 YES NO

Date of Inspection: _____

Signed: _____
 Building Official; Town of Waterford

WATER WORK ORDER NO. _____



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Billing Rates Effective July 1, 2024

Customer Facility Charge:

Water Meter Size	Water in City	Water outside City	Sewer
5/8"	\$14.54	\$17.97	\$11.35
3/4"	\$15.56	\$19.22	\$12.17
1"	\$19.69	\$24.36	\$14.57
1 1/2"	\$30.04	\$37.18	\$20.28
2"	\$44.68	\$55.29	\$28.25
3"	\$69.76	\$86.26	\$44.53
4"	\$107.67	\$128.04	\$67.66
6"	\$183.05	\$226.45	\$125.84
8"	\$276.77	\$342.33	\$196.07
10"	\$399.87	\$494.65	\$289.37

Water in City	Water outside City	Sewer
\$2.49 per 100 CF	\$2.92 per 100 CF	\$9.56 first 500 CF Free
NL Surcharge \$0.42 per 100 CF Total: \$2.91/100CF		Plus \$4.75 per additional 100 CF

Sewer Connection Fee by Meter Size

Residential Water Connection Fee:

\$4,400.00

Non- Residential Water Connection Fee

Water Meter Size	
5/8 inch	\$ 3,172.24
3/4 inch	\$ 6,414.96
1 inch	\$ 7,824.84
1 1/2 inch	\$ 11,772.51
2 inch	\$ 16,000.00

2" and over is same as Non-Residential

Fire Service Connection Fee: \$7,090.72

Demo/Abandonment of Service:\$1,040.00

Water Meter Size	
5/8 inch	\$ 4,400.00
3/4 inch	\$ 5,000.00
1 inch	\$ 6,400.00
1 1/2 inch	\$ 9,200.00
2 inch	\$ 16,000.00
3 inch	\$ 24,000.00
4 inch	\$ 40,000.00
6 inch	\$ 72,000.00
8 inch	\$ 110,000.00
10 inch	\$ 145,000.00

Water Meter Size	Cost Plus 20%	Contractor installed line
5/8"	\$114.00	\$328.86
3/4"	\$159.60	\$374.46
1"	\$228.00	\$442.86
1 1/2"	\$480.00	\$694.86
Over 2" Labor / Material Only	\$613.20	\$828.06